

## Free Application of Flow Controllers for Water Tap

### Terms & Conditions and Personal Data Collection Statement

#### Terms and Conditions:

1. Please provide all the above information marked with " \* " and carefully check the Name of Registered Consumer and Account Number to ensure that they are exactly same as that shown on your water bill. Incomplete or incorrect information may affect your application for flow controllers.
2. The above-mentioned flow controllers are applicable to common types of water taps used in Hong Kong. Nevertheless, if you are using water efficient water taps at home, installing the flow controllers may not make your water taps more water efficient.
3. Each participating domestic household is entitled to a pair of complimentary flow controllers once on a first come, first served basis whilst stocks last. If your application is successful, we will send a pair of complimentary flow controllers by post to the mailing address of your water bill within about three months in normal circumstances from the date of receiving your request form for the participating household's use.

#### Personal Data Collection Statement:

1. Purpose of Collection: The personal data provided by means of this form will only be used for processing the application of flow controllers for water tap and disseminating WSD information.
2. Classes of Transferees: The personal data you provide by means of this form may be disclosed to other government bureaux and departments and other related organisations for the purposes mentioned in point 1 above.
3. Access to Personal Data: You have a right of access and correction with respect to personal data as provided for in sections 18 and 22 and Principle 6 of Schedule 1 of the Personal Data (Privacy) Ordinance. Your right of access includes the right to obtain a copy of your personal data provided in this form subject to payment of a fee.
4. Enquiries: For enquiries concerning the personal data collected by means of this form, including the making of access and corrections, please contact our Water Conservation Section:  
Address: 46/F Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong.

Email : [wsdinfo@wsd.gov.hk](mailto:wsdinfo@wsd.gov.hk)

Tel. : 2824 5000